



March 2017 | TSYS Merchant Release Notes
Merchant - 157

Overview

01 EBT

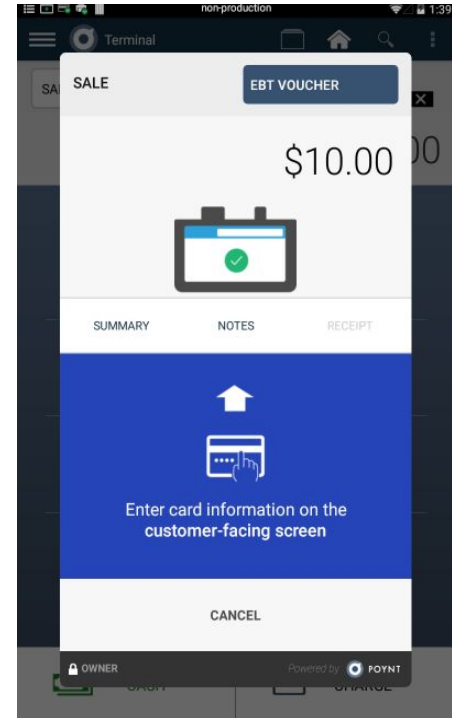
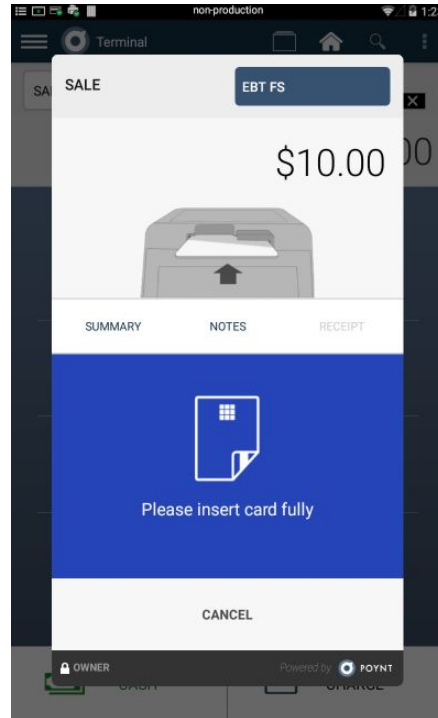
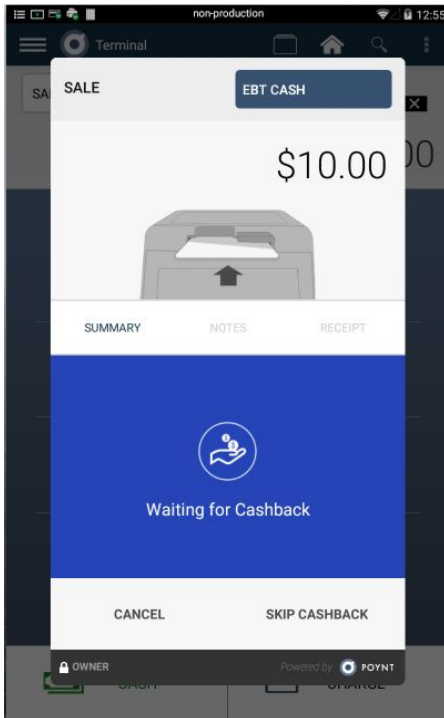
02 Account Verification

01 EBT

EBT

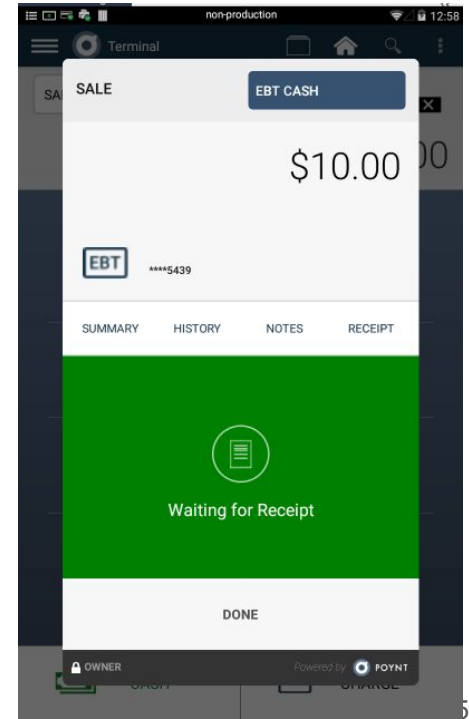
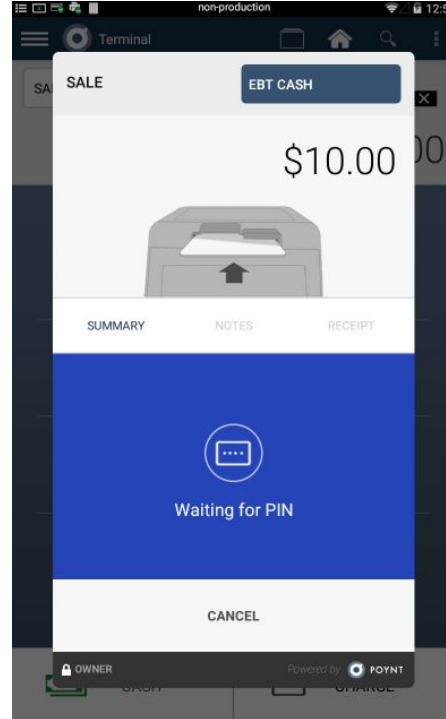
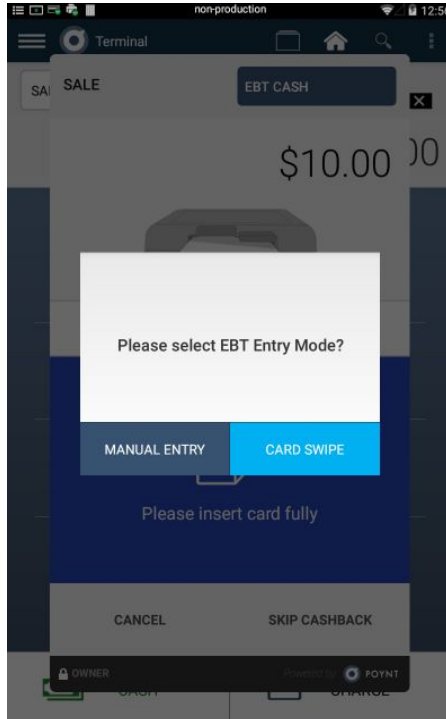
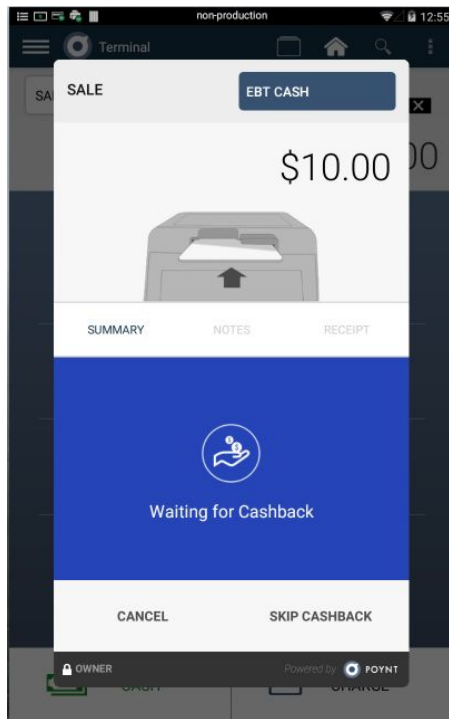
Note: Contact your merchant services rep to determine EBT eligibility and request enablement

TSYS merchants who are eligible for accepting EBT may now be enabled for EBT transaction processing. EBT merchants can process transactions for EBT Food Stamp, EBT Cash Benefits, and EBT Voucher.



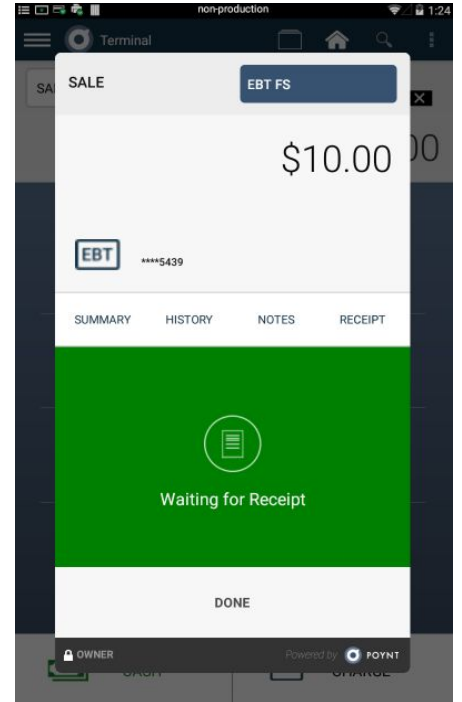
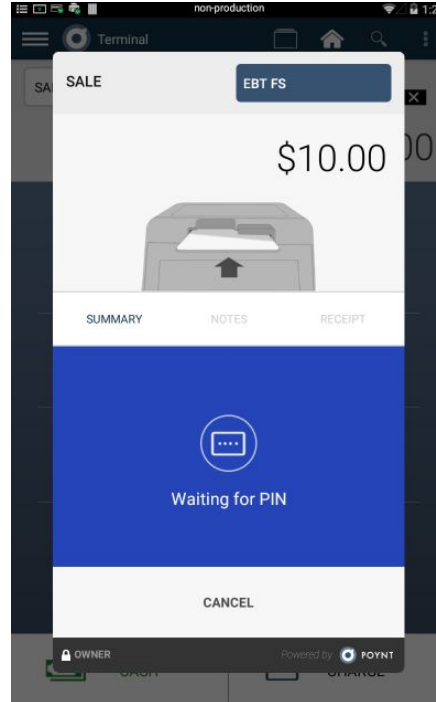
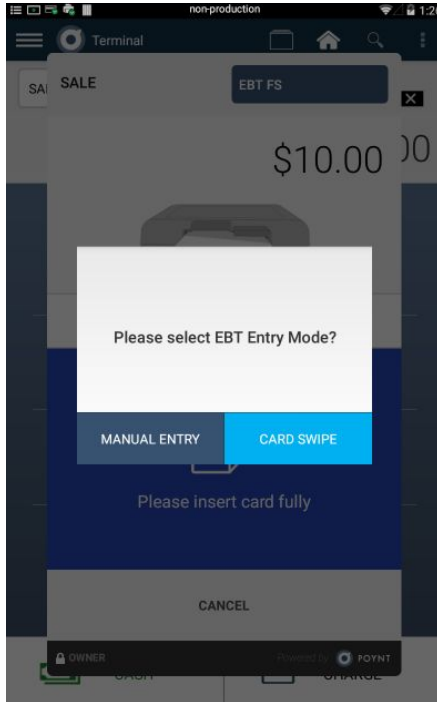
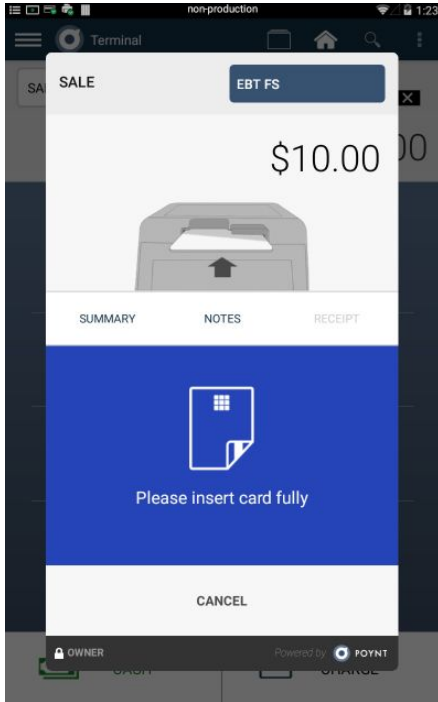
EBT - Cash Benefits

Enter Txn Amount → Select EBT Cash Benefit → Allow customer to choose "Cashback" option → Display new amount including cashback amount (if applicable) → Swipe (or Manual Entry) → Prompt for Customer Screen PIN Entry → Customer selects receipt



EBT - Food Stamp

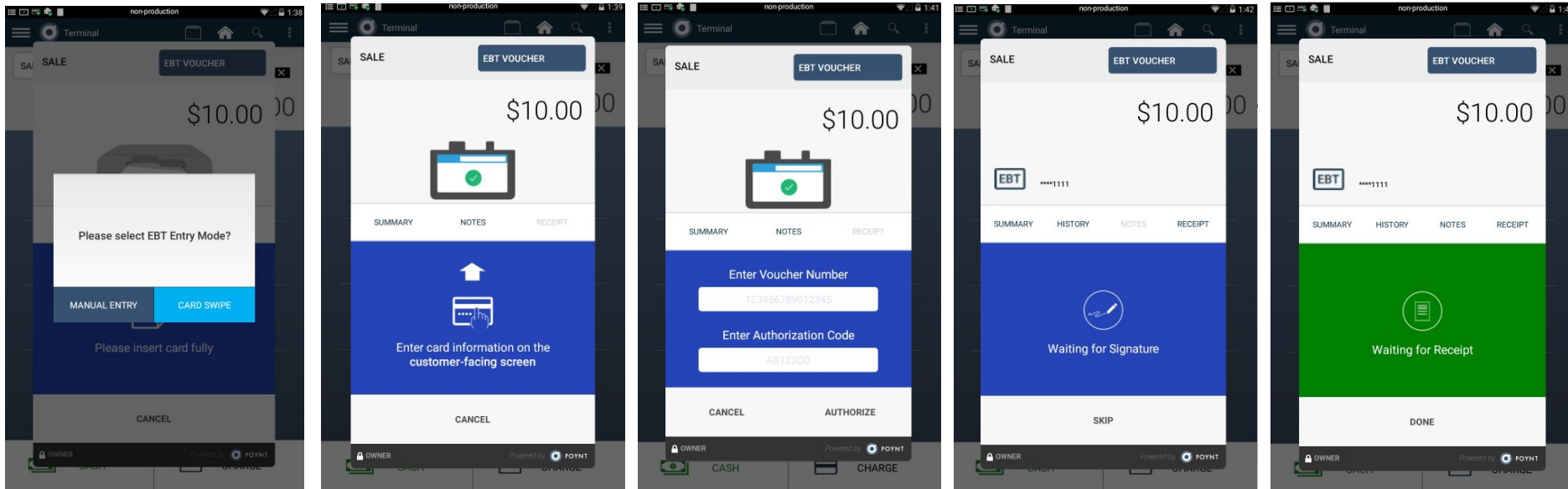
Enter Txn Amount → Select Food Stamp → Swipe (or Manual Entry) → Prompt for Customer Screen PIN Entry → Receipt prompts



EBT - Voucher

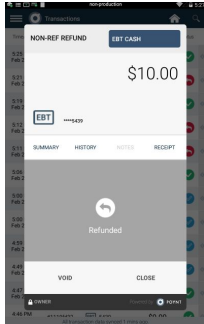
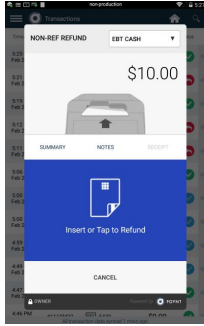
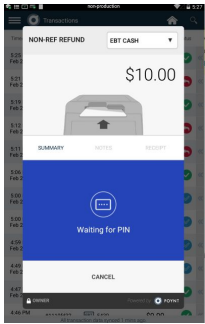
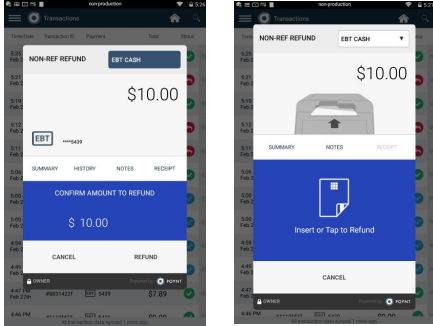
If the network is down, a merchant will collect EBT card information and enter it later manually with EBT - Voucher.

Enter Txn Amount → Select EBT Voucher - Sale → Select Manual Entry → Customer Enters Card Number and Expiration Date → Manually Enter Voucher # from Voucher Slip → Input the Auth Code (alpha-numeric) provided from Voice Auth Center → Receipt Prompts

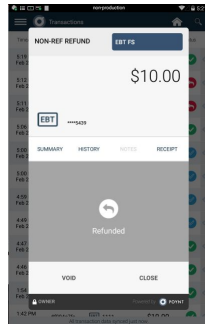
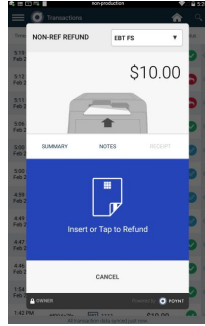
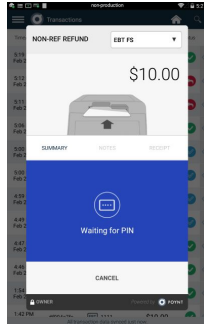
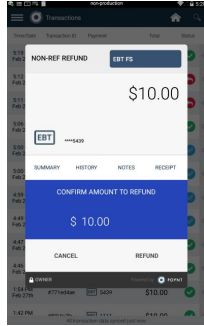


EBT Refunds

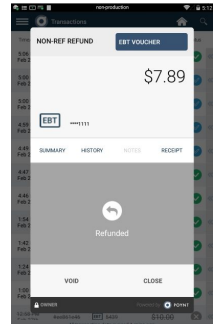
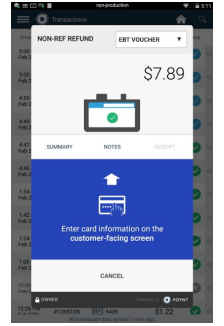
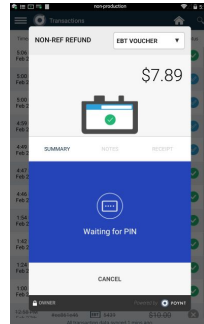
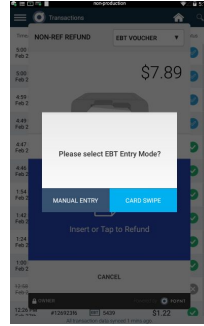
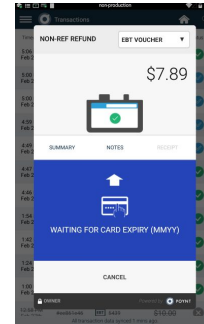
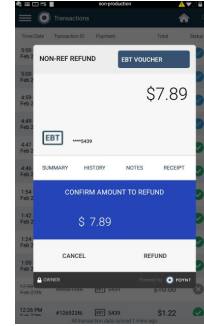
EBT Cash Benefits Refund



EBT Food Stamp Refund



EBT Voucher Refund



02 Account Verification

Account Verification

In the Terminal App, merchants can verify that a card and account are valid by using the Auth-Only feature and charging \$0. This is used in situations where the charge may be large and the merchant needs to verify that the customer has a valid payment method.

